# Information

#### Fees

#### **Enrolled Patients**

o — 13 Years	\$0.00
14 — 17 Years	\$44.00
18 — 24 Years	\$58.00
25 — 64 Years	\$66.00
65+ Years	\$52.00

#### CSC Holders

o — 13 Years	\$0.00
14 — 17 Years	\$13.00
18+ Years	\$19.50

#### Casual Patients

o — 5 Years	\$70.00
6 — 13 Years	\$70.00
14 — 17 Years	\$85.00
18+ Years	\$115.00

Standard consultations are 15 minutes long. Let us know if you need more time.

#### After Hours Care

After hours care for urgent medical problems is provided through the 24/7 Kenepuru Accident & Medical service.

(04) 918 2300 Kenepuru Hospital Rahia Street, Porirua

#### Enrolment

Enrolling is free and voluntary.

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.

Your first appointment as a new patient requires you to see the doctor for a 30 min new patient appointment. Which incurs a double charge.



# **Welcome to Mana Medical**

Mana Medical is a general practice providing a service of highest quality to each of our patients. Founded in 1975, we are well established in the area with a good understanding of local needs.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

## **Services**

Our clinical team can assist you with the vast majority of your healthcare needs. Our services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Prescriptions
- + Referrals
- + Diabetes Clinic
- + Nurse Clinics

#### **Doctors**

Dr George Karageorge Dr Caroline Armstrong Dr Rini Chegudi Dr Julie Hardy Dr Kirsty Steggles Dr James Slater Dr Megan Brew Dr Pippa Travers Dr Anna Datta

- + Men's Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + Specialists
- + Lab Tests
- + Counselling

#### **Nurses**

Catherine Metcalfe Jamie Ryan Kate Temarama Mhairi Palmer Julie Gordon Carissa Moug Maggie Davies Rochelle Thomas You can access your test results via our online patient portal or by calling the practice on (04) 233 8019. Please ask reception staff for patient portal instructions should you require these.

# **Appointments**

Standard appointments are 15 mins. Please ring **(04) 233 8019** for an appointment.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority. Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times are available. Please ask our receptionist if you require extra time but be aware there is a fee.

# **Payments**

Fees are payable at the time of consultation.

We accept cash, eftpos, visa, mastercard and online payments. Paywave is available. Southern Cross easy claims service.

Fees for enrolled and registered patients are subsidized by the Government for various age groups and services listed at the practice.

Please ask our reception staff for more information.

# Repeat Prescriptions

Repeat scripts are issued at the discretion of your doctor. You will be required to see your doctor for a review at least 12 monthly. A script can be issued for a maximum of 3 months' supply of medication and is only valid for 3 months from date of issue.

Please allow 48-72 hours for a script to be available.

Please inform us of the pharmacy you are needing the script to be sent to electronically.

#### Patient Portal

ManageMyHealth is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment, go to our website or call us on **(04) 233 8019**. Our reception staff can guide you through the process, and verify your identity, with ease.

#### Travel Medicine

Mana Medical's travel clinic offers a full range of both pre- and post-travel consultations, including specialist vaccines, yellow fever, rabies and Japanese encephalitis.

Our aim is to encourage and promote safe and healthy travel, so you can enjoy your adventures.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

# **General Information:**

Mana Medical 107 Mana Esplanade Paremata Porirua 5026 New Zealand

Located on State Highway 59, our premises are easily accessible. Full facilities for the disabled and ample parking is available.

A pharmacy (Mana Pharmacy) is located on site.

Please dial 111 in emergencies.

Tuesday to Thursday — 8AM to 5.45PM Monday and Friday — 8AM to 5PM Weekends & Public Holidays — closed

Phone: (04) 233 8019(8AM-5PM daily) Fax: (04) 233 8056

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Phone: (04) 918 2300 Kenepuru Hospital, Rahia Street, Porirua